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Fifth Semester B.Com. Degree Examination, December 2023

First Degree Programme under CBCSS

Core Course

CO 1543/CC 1543/CX 1543/TT 1543/HM 1543 — MARKETING MANAGEMENT

(2018 Admission Onwards)

(Common for Commerce/Commerce with Computer Applications/ Commerce and Tax Procedure and Practice/Commerce and Hotel Management and Catering/ Commerce and Tourism and Travel Management)

Time: 3 Hours

Max. Marks: 80

SECTION - A

Answer all questions in one or two sentences. Each question carries 1 mark.

- 1. Define marketing.
- 2. What do you mean by brand equity?
- 3. What is target marketing?
- State the elements of marketing mix.
- 5. What do you mean by penetration pricing?
- 6. Define sales promotion.

- What is relationship marketing?
- 8. What do you mean by market positioning?
- 9. What is advertisement copy?
- 10. What do you mean by channels of distribution?

 $(10 \times 1 = 10 \text{ Marks})$

SECTION - B

Answer any eight questions not exceeding a paragraph. Each question carries 2 marks.

- 11. Differentiate between wholesaler and retailer.
- 12. What is market segmentation?
- 13. State the characteristics of a good brand.
- 14. What do you mean by push and pull mix?
- 15. What is customised marketing?
- 16. Briefly explain about product mix.
- 17. What is logistics management?
- 18. State the meaning of social marketing.
- 19. What do you mean by personal selling?
- 20. Briefly explain the concept of consumer behaviour.
- 21. What are the elements of brand equity?
- 22. What are the outdoor advertising media?

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Short essay type questions. Answer any six questions. Each question carries 4 marks.

- What are the advantages of market segmentation? 23.
- Briefly explain the functions of wholesaler. 24.
- What are the types promotion methods? 25.
- Explain the scope of service marketing. 26.
- What are the characteristics of Direct marketing? 27.
- Discuss the importance of marketing mix. 28.
- Differentiate between logistics and supply chain management. 29.
- Explain the requirements of a good advertisement copy. 30.
- Briefly explain the process of buying decision. 31.

 $(6 \times 4 = 24 \text{ Marks})$

SECTION - D

Long essay type questions. Answer any two questions. Each question carries 15 marks.

- 32. Explain the major factors influencing buying behaviour.
- Define product life cycle. Explain marketing strategies in different stages of 33. product life cycle.
- 34. What is advertising? Describe the functions and advantages of advertising.
- Describe the various internal and external forces that influence the pricing 35. strategy of a firm.

 $(2 \times 15 = 30 \text{ Marks})$