

Reg. No.:	SALERSITY OF THE
Name:	

### **University of Kerala**

First Semester Degree Examination, November 2024 Four Year Under Graduate Programme Discipline Specific Core Course Business Management

## **UK1DSCMGT101** Fundamentals of Management

Academic Level: 100-199

Time: 2 Hours Max.Marks: 56

#### Part A.

Answer All Questions Objective Type. 1 Mark Each. (Cognitive Level: Remember/Understand) 6 Marks. Time: 5 Minutes

Qn. No.	Question	Cognitive Level	Course Outcome (CO)
1.	Identify the principle that emphasizes the importance of	Remember	
	fostering team spirit and cooperation among employees in		
	management.		
2.	Identify the individual recognized as the Father of Modern	Remember	
	Management.		
3.	Explain the objective of conducting a time study in the	Understand	
	context of management.		
	A. To remove wastage of time		
	B. To give timely assistance		
	C. To determine fair days of work		
	D. Watching time		
4.	Outline the term related to "gang plank" in the context of	Understand	
	organizational communication and management structure.		
	A. Communication		
	B. Motivation		
	C. Supervision of workers		
	D. Incentives to workers		
5.	Summarize the concept of "concentration of authority at the	Understand	
	top level" in organizational management.		
	A. Decentralization		
	B. Centralization		
	C. Delegation		
	D. coordination		

6.	Infer the management principle associated with the concept	Understand	
	of "One Plan, One Boss."		
	A. Unity of Direction		
	B. Unity of Command		
	C. Centralization		
	D. Gang Plank		

# Part B. Answer All Questions Two-Three sentences. 2 Marks Each. (Cognitive Level: Understand/Apply) 10 Marks. Time: 20 Minutes

Qn. No.	Question	Cognitive Level	Course Outcome (CO)
7.	Compare centralization and decentralization in organizational management.	Understand	
8.	Describe the fourteen principles of management proposed by Henry Fayol.	Understand	
9.	Construct a staffing plan for establishing a new department within an organization.	Apply	
10.	Solve a scenario where a manager faces challenges in delegating authority to their team.	Apply	
11.	Exhibit the key components that contribute to a successful recruitment process.	Apply	

## Part C. Answer all 4 questions, choosing among options within each question. Short Answer. 4 Marks Each. (Cognitive Level: Apply/Analyse) 16 Marks. Time: 35 Minutes

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Qn.	Overtion	Cognitive	Course
No.	Question	Level	Outcome
			(CO)
12.A	Apply various performance appraisal methods to assess employee	Apply	
	effectiveness in a corporate environment.	11 5	
12.B	Imagine you are managing a company that is expanding into new	Apply	
	geographic regions. Implement an organizational structure, such as		
	functional or divisional, to manage the company's operations and explain		
	your reasoning.		
13.A	Solve a case study in which a company is experiencing declining sales	Apply	
	due to ineffective planning.		
13.B	Carry out an evaluation of the limitations associated with planning in	Apply	
	organizations.		
14.A	Analyse how classical management theories can be effectively applied to	Analyse	
	modern organizations.		
14.B	Examine the roles and responsibilities of the different levels of	Analyse	
	management within an organization.	Ĭ	

15.A	Compare Maslow's Hierarchy of Needs with Herzberg's Two-Factor	Analyse	
	Theory.		
15.B	Analyze the impact of various leadership styles on team morale and	Analyse	
	productivity.		

Part D.

Answer all 4 questions, choosing among options within each question.

Long Answer. 6 Marks Each. (Cognitive Level: Analyse/Evaluate/Create)

24 Marks. Time: 60 Minutes

Qn. No.	Question	Cognitive Level	Course Outcome (CO)
16.A	Examine the process involved in evaluating candidates during recruitment. Describe a situation in which you had to make a difficult hiring decision.	Analyse	
16.B	You are the manager of a new organization planning to adopt a functional structure. Analyze the roles and responsibilities associated with each department.	Analyse	
17.A	Evaluate how effectively your organization identifies the root causes of performance deviations.	Evaluate	
17.B	Evaluate the effectiveness of various leadership styles within your organization. Which style do you believe is the most effective?	Evaluate	
18.A	If you could plan a trip to any destination, assess your planned activities until the end of the trip.	Evaluate	
18.B	Evaluate how effectively the functions of management are integrated within your organization.	Evaluate	
19.A	Evaluate the journey of a critical decision-making process in your organization by creating a storyboard that illustrates each step and its significance.	Evaluate	
19.B	Evaluate the impact of Scientific Management Techniques on productivity within your organization, considering both positive and negative outcomes.	Evaluate	